PRIVACY STATEMENT

Date **31.12.2024**

1a Data Controller	Name Valaisin Grönlund Oy
	Address Voivalantie 22, 20780 Kaarina
	Other contact information Tel. 010 820 8200 Email: info@valaisingronlund.fi Business ID: 3106483-2
2 Contact Person for Register-Re- lated Matters	Name Miikka Grönlund
	Voivalantie 22, 20780 Kaarina
	Other contact information Tel. 040 545 2497 Email: info@valaisingronlund.fi
3 Name of the Register	ERP System Register
4 Purpose of Processing Personal Data	The processing of personal data is based on a contract or other relevant business relationship. The register is used for recording offers, orders, deliveries, and billing information. The data may also be used for business and service planning and development.
5 Content of the Register	The register contains the following customer-related information: Offers made to the customer Customer's purchase history Customer's delivery information Customer's billing information
6 Regular Sources of Information	The data stored in the ERP system register is collected directly from the customer during the use of services, online or other electronic services, or other transactions, as well as during the establishment and maintenance of the customer relationship. Information may also be collected and updated from publicly available registers.

7 Regular Disclosures of Information	Valaisin Grönlund does not routinely disclose register data to third parties, except as required by law to authorities.
8 Transfer of Data Outside the EU or EEA	Data may be transferred outside the EU member states or the European Economic Area if the transfer is necessary for the conclusion or performance of a contract in the interest of the data subject between the data controller and another person or legal entity. Data can only be transferred if the data processor has implemented appropriate safeguards.
9 Principles for Protecting the Register	A Manual Material The register does not contain manual material. B Data Processed by IT Systems Only employees authorized to process customer data as part of their duties are entitled to access the ERP system (computer, tablet, mobile device, cloud service, or other electronic service). The systems are protected with antivirus software, firewalls, passwords, and other technical security measures. Access to the systems is limited to designated users with personal usernames and passwords. Backups are stored in locked facilities and are accessible only to certain designated individuals. Users are bound by confidentiality obligations. Additionally, the data controller ensures contractually that any partner processing personal data on its behalf is committed to protecting the personal data, including the actions of their own personnel.
10 Right of Access	The data subject has the right to access the data stored about them in the register and obtain copies of it. Requests for access must be made in writing and addressed to the person responsible for register matters mentioned in Section 2.
11 Right to Request Correction of Data	The data controller will correct, delete, or supplement incorrect, incomplete, or outdated information in the register either on its own initiative or at the request of the data subject. Requests must be addressed to the person responsible for register matters mentioned in Section 2.

12 Other
Rights
Related to the
Processing of
Personal Data

The data subject has the right to prohibit the data controller from processing their personal data for direct advertising, remote sales, other direct marketing, market research, or opinion polling. Such a prohibition can be addressed at any time to the contact person responsible for register matters mentioned in Section 2.